

GLS UNIVERSITY

Established under Gujarat Private Universities (Amendment) Act, 2015 & approved under Section 2(f), UGC Act, 1956 (Sponsoring Body: Gujarat Law Society since 1927) Gujarat Law Society Campus, Opp. Law Garden, Ellisbridge, Ahmedabad-380006 Gujarat, India • Phone: 079 2644 0532 • Web.: www.glsuniversity.ac.in

5.1 Student Support

Metric No. 5.1.4

The Institution adopts the following for redressal of student grievances including sexual harassment and ragging cases

Document: Organization - wide awareness and undertakings on policies with zero tolerance

GLS UNIVERSITY OFFICE AHMEDABAD OF THE REGISTRAR Certified Document Page 01 to 18 Registrar



GLS University

Report on Organisation-wide awareness and undertakings on policies with zero tolerance



Awareness & Undertaking on Policies with zero tolerance.

A. Internal Complaints Committee Against Sexual Harassment (ICCASH) of Women at

Workplace: To create organization wide awareness on Zero Tolerance policy towards

sexual harassment of women the following has been undertaken:

- 1) Circulation of Policy adopted by GLS University through official Circular to all the Stakeholders of the University. (Annexure 1)
- 2) The policy is displayed on the webpage on the website of GLS University.

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	— Students Grieva	nce —	
Grievance Redressal — 1. University's Policy for Grievance Redre 2. UGC Circulars - Grievance Redressal 3. UGC Grievance Redressal Portal for SI 4. Grievance Registration Form (Download)	udents	REC STU * An * Sh * Ge Sexu	TUTORY DUIREMENTS FOR DDENTS WELFARE Il Ragging dents Grievance inder Sensitization against al Harassment men Development Cell
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3) Posters are displayed at different places on the premises of GLS University to create wide awareness about GLS University's Student Welfare policy against sexual harassment of women at workplace. The poster displays the complaint filing procedure



and relevant contact numbers. The posters are displayed at common and conspicuous places for example, library, teaching departments, hostels, canteen, entrance gates of University, examination branch, administrative blocks, Deans' Building, teachers' club, etc.



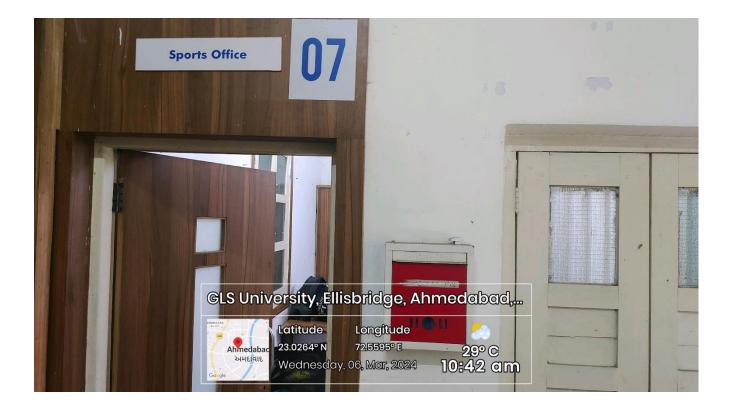








- Organization of Awareness Programmes on Gender sensitization and women safety on regular basis.
- Helpline numbers for Women Safety are displayed on main webpage of GLS University website.
- 6) Installation of drop boxes in hostels, Library, Art faculty and in the departments running graduate courses.















- **B.** Anti-Ragging Committee: To create organization wide awareness on Zero Tolerance to ragging the following has been undertaken:
 - Information regarding Ragging being a punishable act is made available on the main webpage of GLS University website along with necessary information and helpline phone numbers & email IDs. This information is displayed on clicking University Anti-Ragging Helpline TAB (See photograph below).

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— Anti-Ragging —	
 Instructions and Guidelines — 1. Anti-Ragging Policy - University Level 2. UGC gazette – Anti-Ragging 3. Videos Regarding Ragging 4. Filling up the Anti-Ragging Affidavit 5. Anti-Ragging notice at faculty level 6. Anti-Ragging Related Circulars 7. Help line – Anti-Ragging 	STATUTORY REQUIREMENTS FOR STUDENTS WELFARE • And Ragging • Students Grievance: • Gender Sensitization against: Sexual Harassment • Women Development Cell
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2) Posters are displayed at different places (e.g. library, teaching departments, university market, hostels, canteen, entrance gates of University, examination branch, administrative blocks, Deans' Building) on the premises of GLS University to create wide awareness about Zero Tolerance to ragging on GLSU campus. Poster also informs students about Ragging being a Punishable Act under UGC Regulations and as per provisions of Haryana Prohibition of Ragging in Educational Institution Ordinance, 2012. Also, helpline numbers and email IDs are displayed.



3) Documentary on Anti-Ragging is downloaded from UGC-Website and displayed during Induction Programme at University Level. Also, as per instructions all Chairpersons, Directors, Principals on the University Campus sensitize both senior as well as junior students towards the menace of ragging.

Students can Filling Up the Anti Ragging Affidavit as follows:

1. Instructions for Students and Parents: https://www.aicte-india.org/downloads/Undertaking.pdf

2. All students and parents are requested to read and understand the contents of the affidavit given in the two PDF files attached.

3. After understanding the contents please fill up the affidavit by using the following link. <u>https://www.amanmovement.org/</u>

C. Dean of Student Welfare:

The Dean of Students' Welfare (DSW) shall be appointed by the Provost for the term of three years and shall be eligible for reappointment.

Provided that notwithstanding the fact that his term of three years has not expired, the Board of Management may, on a report from the Provost, terminate the appointment of Dean of Students' Welfare if it is satisfied that further continuance of the officer. DSW will be detrimental to the cause for which he/ she has been appointed or to the interest of the University.

1. Where the Dean of Students' Welfare is a full time salaried officer, he/she shall

a. Possess at least a master's degree in second division in some subject and having more than five years' experience of teaching post-graduate classes or ten years' experience of teaching degree classes, experience of guiding extra-curricular activities and understanding of students' problems.

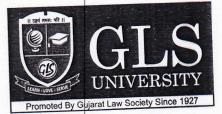


- b. Draw salary in the pay scale as decided by the Governing Body.
- 2. The Dean of Students' Welfare, if appointed on full time basis, from amongst the Teachers of the University shall continue to hold his/her lien on his/her substantive post and shall be eligible to all the benefits that would have otherwise accrued to him but for his appointment as Dean of Students' Welfare.
- 3. The Dean of Students' Welfare shall be entitled to leave, leave salary, allowances, provident fund medical and benefits as may be prescribed by Governing Body of the University for the employees of the University.
- (i) The Dean of Students' Welfare shall be the Advisor for students' welfare activities to the Board of Management and shall maintain active liaison with the deans of various faculties.
 - (ii) Subject to the control of the Provost, the DSW shall:
 - a) Facilitate the arrangements to ensure suitable housing facilities for students:
 - b) Assist for employment of students in accordance with the plans approved by the Provost
 - c) Communicate with the guardians of the students concerning the welfare of students;
 - Take proactive measures to organize travel facilities for the students subject to approval from the University authorities;
 - e) Assist the students in obtaining Scholarships, Studentships, etc., by giving them information relating thereto;
 - Perform such other duties as may be assigned to him from time to time by the Registrar with the approval of the Provost.



Appointment Letter of Dean of Student Welfare

15th June, 2020



To, Dr. Ashwin Purohit Ahmedabad

Appointment as a Dean of Student's Welfare, GLS University

Dear Dr. Purohit,

In accordance with the provisions of Gujarat State Private University Act, I am pleased to appoint you as a **Dean of Student's Welfare** of GLS University w.e.f. 15th June, 2020.

Responsibilities:

As a Dean, it would be your responsibility to do all type of academic & administrative work of concern Student's Welfare Department of GLS University and ensure that the system, process and outcomes related to the same are defined and aligned accordingly.

Some of the general responsibilities for your position are as enlisted below:

- 1. You would be responsible for the observance of the Statutes, the Ordinances and the Regulations relating to the Student's Welfare Department.
- 2. You would be responsible for the overall supervision and control of the Student's Welfare Department.
- 3. You would be responsible for the academic & UGC various committee compliances & performance of the Student's Welfare Department and shall be subject to academic audit.
- 4. You would prepare monthly, semester, term wise and annual activity calendar and financial budgets for the Student's Welfare Department.
- 5. You would also be responsible for all administrative work of your Student's Welfare Department.
- 6. It shall be your responsibility to execute all student welfare activities like sports, cultural, CSR, compliances of various authorities etc. smoothly at your Student's Welfare Department.

Reporting

You will report to the Management of the University.



Remuneration

Since you are not holding any other position in the GLS university, you will be paid a fixed amount of Rs. 1,00,000/- p.m., as a special case. You will not be entitled to any other type of benefits.

Tenure of Appointment

The tenure of your appointment is three years from the date of appointment. Please note that this position does not entitle for re-appointment by default.

We hope that you will find your association with GLS University as immensely productive and enriching for time to come.

Sudhir Nanavati President

Appointment of Ombudsman in GLS University



30th December 2023 To. Prof. Manish R. Joshi Secretary UGC, Ministry of Education, Govt. of India, New Delhi

Sub: Constitution of Students Grievance Redressal Committee and Appointment of Ombudsperson(s) as provided in the University Grants Commission (Redressal of Grievances of Students) Regulations, 2023 at GLS University, Ahmedabad, Gujarat

Respected Sir,

As per the University Grants Commission (Redressal of Grievances of Students) Regulations, 2023, GLS University is constituting the Students Grievance Redressal Committee and appointing Ombudspersons as per the directions given by UGC. Details of the Students Grievance Redressal Committee and Ombudsperson are as follows.

Name of the University: GLS University

Address: GLS Campus, Opp. Law Garden, Ellisbridge, Ahmedabad, Gujarat 380006

Name of members	Designation	As a
Dr. Ashwin Purohit	Dean, Student Welfare	Convener
Dr. Harshal Arolkar	Senior Professor	Member
Dr. Shefali Dani	Dean, Faculty of Business Administration & Controller of Examination	Member
Dr. Jaineel Shah	Asst. Registrar	Member Secretary
Mr. Harsh Damani	Student (*)	Special Invitee - Member

Constitution of Students Grievance Redressal Committee at the University Level

*A student representing the institute where the grievance has occurred to be nominated, based on academic merit, by the concerned institute – special invitee

The Students Grievance Redressal Committee is effective from the 1st June 2023: and its term is of two years from the above-mentioned date.



Appointment of Ombudsperson

In accordance to the University Grants Commission (Redressal of Grievances of Students) Regulations, 2023, Dr. Geeta P Mehta has been appointed as the Ombudsperson from 1st December 2023. The tenure of the Ombudsperson shall be of three years from the above-mentioned date. Brief Biodata of Dr. Geeta Mehta is attached herewith for your reference.

Yours sincerely, Dr. Dhruv Brahmbhatt Registrar (I/C) GLS University



1st November 2023

To,

Dr. Geetaben Mehta Ahmedabad

Subject: Appointment of Ombudspersons of GLS University

Dear Dr. Geetaben Mehta,

As per the University Grants Commission (Redressal of Grievances of Students) Regulations,2023, you are being appointed as Ombudspersons of GLS University as per the directions given by UGC w.e.f 1st November 2023.

Following are your responsibilities and functions.

- The Ombudsperson shall hear appeals from an aggrieved student, only after the student has availed of all other remedies provided under the regulations.
- While issues of malpractices in the conduct of examination or in the process of evaluation may be referred to the Ombudsperson, no appeal or application for revaluation or re-totalling of answer sheets from an examination, shall be entertained by the Ombudsperson unless specific irregularity materially affecting the outcome or specific instance of discrimination is indicated.
- The Ombudsperson may avail assistance of any person, as amicus curiae, for hearing complaints of alleged discrimination.
- The Ombudsperson shall make all efforts to resolve the grievances within a period of 30 days of receiving the appeal from the aggrieved student(s).

Regards,

Dr. Chandni Kapadia Executive Director



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